

QUALITY POLICY

Livefirm Construction (N.I.) Ltd is committed to providing our clients with the highest standards of workmanship, exceptional service, and professional integrity. We recognize that the responsibility for quality and compliance is a collective commitment shared by every member of our team.

We commit to:

- Fulfil the requirements of our Quality Management System and continuously improve its effectiveness through the setting, auditing and systematic reviewing of our Quality Objectives.
- Meet client expectations by consistently delivering on price, quality, and project timelines.
- Invest in the empowerment and skill development of our staff, fostering a culture of customer-centricity and performance excellence.
- Deliver operational support excellence through a culture of teamwork, where collective efforts contribute to the achievement of our goals.

Guiding Principles:

Customer satisfaction

Our primary goal is to provide value to our clients, ensuring that their trust and investment in us result in maximum returns.

Integrity

We uphold the principles of transparency, integrity, and straightforward communication. Our relationships are built on trust, with no room for hidden agendas or fine print.

Teamwork

We consider our team members integral to our success, fostering an atmosphere where everyone feels a sense of belonging and ownership. Positive change and continuous process improvement are encouraged and celebrated.

Effective Communication

We actively work to enhance communication with clients, contractors, suppliers, and our internal team, ensuring clarity and effectiveness in all interactions.



TK Yong
Managing Director
Livefirm Construction (N.I.) Ltd
Dated: 30th November 2023

ON TIME
WITH PRIDE
+ SAFETY